

# Snow Mouse

## Frequently asked questions to help plan your visit

Watch two friends embark on an adventure in a magical forest full of play, puppetry, music and wonder in this enchanting tale for babies and the very young to enjoy with their families.

### What ages is the show suitable for?

These performances are most suited to children aged from **3 months to 3 years** and their families.

### How long is the show and what should we expect?

The performance lasts approximately **40 minutes**. A single performer and a puppet will perform a story about a boy and a mouse who embark on an adventure.

When you arrive in the foyer please check bags and coats into our free cloakroom. You will also be asked to remove your shoes.

Barbican staff will be available to provide assistance during the performance to ensure you and your child can relax and enjoy the experience.

The café-bar will be open throughout, serving a range of teas, coffees and snacks to enjoy in the foyer. Other than water and bottled milk, we request that you don't take food or drink into the theatre. You can breast or bottle feed in the foyer or during the performance in the Pit Theatre.

### Where will we sit?

On benches or on the floor on a cosy collection of cushions and mats. You will be very close to the action so we request that you keep children from going onto the stage area.

### What is a relaxed performance?

The performance on **19<sup>th</sup> December 3.30pm** will be a targeted **relaxed performance**. This means it will be suitable for children who have physical or learning disabilities, sensory or communication needs. If you would like to discuss the show further to see whether it is suited to your needs or if there is a specific requirement we can address to make your visit more enjoyable then please contact Leanne Cosby – [leanne.cosby@barbican.org.uk](mailto:leanne.cosby@barbican.org.uk) or 020 7382 6189.

A '**Chill-out space**' will be available in the Pit foyer should you need to leave the performance. You can pop back in at any point.

A **visual story** is available on our website to help support your visit. It will help you prepare for your visit by showing how to find the Pit Theatre and also contains more information about what to expect when you come to see *Snow Mouse*.

### Is there somewhere to feed or change my baby?

There will be a temporary changing table in the Pit Theatre as well as bottle-warming facilities at the café-bar. You can bottle or breast feed in the foyer or during the performance in the Pit Theatre.

### Where can I park my pram/buggy?

When you arrive at the Barbican, a member of staff will meet you on the ground floor by the lifts. There will be a secure space here to park your buggy where it will be looked after by a member of staff. There will also be staff on hand throughout the performance and play time to provide assistance.

If you are unsure of how to find the barbican please see our website:

<http://www.barbican.org.uk/visitor-information/getting-here>

If you have any other queries or concerns please call our box office team on 020 7638 8891